

Sunset Palm Villas Rentals

Terms and Conditions

RESERVATION PROCEDURES

- Reservation deposits are due immediately at the time Villa is booked. Your reservation is not confirmed until we receive a deposit of \$300.
- We accept personal checks, money orders and PayPal which accepts most major credit cards. There is a 5% surcharge on all PayPal transactions. The balance of your reservation is due 30 days prior to arrival. Any reservation made within 30 days of arrival is payable in full at the time of the booking.

CANCELLATION/REFUND POLICY

- If a reservation is cancelled more than 30 days prior to your arrival, we will refund your reservation deposit in full with the exception of a \$50 service charge. If a reservation is cancelled within 30 days of your arrival, we will refund the tax, cleaning fee and damage deposit. However, we reserve the right to keep the rental amount. If we are able to rebook the villa for all or part of that period, we will refund the rental amount or a prorated share, as appropriate.
- Within 21 days after your departure, we will refund the damage deposit, less any amount required to cover repairs for damages (other than normal wear and tear) that occur during your visit.

CHECK-IN/CHECK-OUT TIMES

- Check-in time is any time after 4:00pm on the day of arrival. You must Check-out before 10:00am on the day of your departure.

UTILITIES

- We will pay all utility cost (water, electric, and telephone). Telephone calls within the U.S. and to Canada are free.

Sunset Palm Villas Rentals

Terms and Conditions

TRASH REMOVAL

- For Secret Key
 - Reference the Emerald Island booklet located on the Sunset Palm Villas Rentals website for information related to trash and recycle pickup.
- For Tigger's Den
 - Trash is collected on Thursdays and recycle is collected on Wednesdays only. The large trash cans alongside of the garage should be placed at the end of the driveway the night before. It is the responsibility of the guest to ensure that trash is removed on these days and the cans are returned alongside of the garage.
- For Ocean City
 - It is the responsibility of the guest to ensure that trash is taken to the parking lot dumpster.

OTHER IMPORTANT POINTS

- The property shall not be occupied by more people than are established in the rental agreement.
- There will be no dogs, cats or other pets on the property.
- Smoking is not permitted in the villa or outside on the balcony, pool or patio area.
- There will be no illegal activity on the property.
- Please take care to not play excessively loud music or otherwise create a nuisance to the neighbors.